

Scheduled Maintenance
Agreement
Benefit Summary

Quarterly Visits

- *Perform Necessary System Updates*
- *Perform AntiVirus Updates/Scan*
- *Analyze System Error Logs*
- *Perform System Scans/Maintenance*

Biannual Visits

- *Perform All Quarterly Steps Above*
- *Perform Physical Inspection of the System*
Interior
- *Remove Harmful Dirt & Debris from System*
Interior

Plus Qualify for Future

Discounted Services

27 Main Street
Hornell, New York
14843

Phone: 607-324-3209
Cell : 607-968-5742
Email: hab@infoblvd.net
Web: www.HiTechCS.com



Robert Thompson—Owner
Bob's Computer Services
27 Main Street
Hornell, New York
14843



*HiTech
Computers*

*Bob's Computer
Services*

Bob Thompson - Owner

***Scheduled
Maintenance
Agreement***

Your Total PC Solution

Phone: 607-324-3209

HiTech Computers
Bob's Computer Services

Why buy a Scheduled Maintenance Agreement?



Your Total PC Solution

A Scheduled Maintenance Agreement

Provides you with routine maintenance of your computer system.

Your Scheduled Maintenance Agreement will:

Optimize Performance

By performing regularly scheduled analysis, maintenance, and cleaning of your computer system—you will realize the peak performance of the hardware and software configuration.

Extend Equipment Life

Routine maintenance not only enhances performance—it extends the life of your equipment by keeping it in top operation condition.

Maximize Security

Routine updates and analysis assures the best possible security of your equipment and data and alerts you to potential problems before they damage your system.

Specific Services Performed Quarterly Visits

- Perform Necessary Operating System Updates
 - Apply Security Patches
 - Apply Hot Fixes
- Perform AntiVirus Updates and Scan System
 - Apply Virus Definition Updates
 - Scan Entire System
- Analyze System Error Logs
 - Determine Error Causes
 - Confirm Proper Driver Configuration
- Perform System Disk Scans for Errors and Disk Maintenance/Cleanup
 - Scan Disk
 - Disk Cleanup
 - Disk Defragmentation

Biannual Visits

- Perform All Quarterly Steps Above
- Perform Physical Inspection of the System Interior
 - Check All Cables & Connections
- Remove Harmful Dirt & Debris from System Interior
 - Compressed Air Cleanout

Issue Certificate for 10% Labor Rate Discount* on Your Next Regular OR Emergency/Priority Repair Service! (*for the term of current plan)

HiTech Computers

Scheduled Maintenance Agreement

Order Form

Annual Agreement Order Form

YES. We would like to purchase a one (1) year Scheduled Maintenance Agreement for the following computer(s) at the special introductory price of \$250.00

Computer System # 1

Manufacturer _____ Model _____ OS _____

YES. We would like to take advantage of the limited time offer to add an additional computer at a 10% savings off the introductory price.

Computer System # 2

Manufacturer _____ Model _____ OS _____

We would like you to contact us at the address below to explain discounted pricing on more frequent visit and/or pricing for multiple computer systems.

Computer 1 \$250.00

+ Computer 2 \$225.00

Method of Payment

Check Enclosed

Credit Card

Subtotal: _____

Tax: _____

Total: _____

Credit Card # _____ Exp. date _____

Signature _____

Name _____

Address _____

City _____ State _____ Zip Code _____

Phone _____